



We have received reports that a small number of end-users have experienced computer USB communication issues with ScanX.

Computers that have had issues include but may not be limited to:

-Dell Optiplex GX 320

-Dell Optiplex GX 620

-Dell Optiplex 745

In cases where a communication issue exists between your particular computer and ScanX, we recommend the use of an internal PCI USB card. Owners of "low profile" computers will need to purchase a PCI USB card specifically designed to fit those units.

If you are experiencing a communication issue, and have successfully tested your ScanX on another brand computer (or otherwise proved the ScanX to be functioning properly), we recommend the installation of a PCI USB card such as the one detailed below, which is available at COMPUSA:

Mfg Part #: 10415010 SKU: 288605 CompUSA 5 Port USB PCI Card